

After Incident Report Lessons Learned Center

The purpose of the After Incident Report is to identify both successes and challenges on an incident that can be used as a learning tool for others. The lessons learned in the report will also be used to improve training curriculums. Issues and trends that are identified may have Information Collection Teams assigned to them in the future for further analysis and resolution.

Type 1-5 incident commanders and agency administrators are requested to complete the following questionnaire for each incident they manage. Crews and single resources are also encouraged to complete the questionnaire for incidents they participated in:

Incident Name: Apple/Tiller Complex **Dates of Assignment: 8/29 – 9/12 2002**

Unit or Jurisdiction(s): Umpqua NF **Geographic Area: Pacific NW**

Report Submitted by: Mike Lohrey **Phone Number: 503-808-2902**

1. What was the most notable success at the incident that others may learn from?

We effectively managed 2 large incident bases that were over an hour and a half apart.

Effectively implementing and managing several incidents within an incident, including a bus roll-over that was transporting Canadian crews to the line, and a water tender roll over and hazardous spill.

Meeting the Forest's goals for finances by cleaning up the backlog of payment packages at Tiller Camp (over 300), and providing a 2 day turnaround for payment starting from the time of resource demobilization.

Locating, controlling, and rehabbing 49 fires on the Tiller Complex that had fallen through the cracks while other teams dealt with the major fires in the complex.

Ensured that the documentation packages from each fire were complete, and resided at each camp.

2. What were some of the most difficult challenges faced and how were they overcome?

Locating fires without adequate documentation proved to be a difficult task, in the multiple transitions that had occurred, records from other teams had been misplaced or lost. We had to go back to dispatch logs and track find original IA maps in order to locate all the fires.

Managing contract resources proved to be a major challenge. We demobilized 11 crews for disciplinary reasons, ranging from alcohol and drug abuse to insubordination and fighting.

Adequate security was another major challenge. The local security service that had been hired under contract proved to have unqualified personnel filling security positions. This is a national problem that needs to be addressed.

3. What changes, additions or deletions are recommended to wild land fire training curriculums?

We need to change course curriculums for all positions that deal with contract resources to include a module outlining responsibilities and expectations.

We need to place a greater emphasis on the contents of the transition package to ensure critical items don't get lost in the shuffle for fires undergoing multiple transitions.

4. What issues were not resolved to your satisfaction and need further review? Based on what was learned, what is your recommendation for resolution?

The problem with contract resources was not adequately addressed. Solving this problem will require several items, ranging from changes to the contract, changes in overhead training, and better pre-season contract administration.

Contract security will continue to be a problem until we develop the standards for and issue a national contract for these services.

Please submit this report to the Lessons Learned Center at the National Advanced Resource Technology Center (NARTC) attention Paula Nasiatka(pnasiatka@fs.fed.us or Fax 520-670-6413)

Thank you for completing the report. Others can learn from your experiences.