

After Incident Report Lessons Learned Center

The purpose of the After Incident Report is to identify issues that occurred on an incident and how they were resolved. The lessons learned in the report will also be used to refresh or update training curriculums. Issues and trends that are identified may have Information Collection Teams assigned to them in the future for further analysis and resolution.

Type 1 – 5 Incident Commanders and Agency Administrators are requested to complete the following questionnaire for the incident(s) that they managed. Crews and single resources are also encouraged to complete the questionnaire for incidents they participated in:

Incident Name: Hayman

Dates of Assignment: 6/28 – 7/4

Unit or Jurisdiction(s): Pike/San Isabel NF

Geographic Area: Rocky Mt.

Report Submitted by: Mike Lohrey

Phone Number: Contact WFLLC by E-mail

1. What was the most notable success at the incident that others may learn from?

After experiencing a frustrating assignment with the current form of I Suite, finally getting the data base up and running without any serious problems. Success required the purchase and use of a snap server.

The use of “Off Duty Officers” for security was excellent. They are a very professional group who did an outstanding job in an area we are often short staffed or have personnel filling the job with minimal qualifications. As retired law enforcement officers they knew the job and had the credibility to enforce issues critical to public and firefighter safety.

2. What were some of the most difficult challenges faced and how were they overcome?

Allowing access to a large number of residences inside the perimeter of an uncontrolled fire for both residents and required support services while maintaining a general public closure. The problem was resolved with permits for residents, along with a requirement for a weekly schedule of visitors (contractors, garbage service, phone co., etc) that was left with security at controlled entry points.

The other challenge that severely affected operations was the manner in which the Geographic MAC “took” resources. In two instances this group, without benefit of any consultation, demanded resources be released for other assignment without following appropriate protocol (once with Area Command).

3. What changes, additions or deletions are recommended to various training curriculums?

A “MAC” refresher would be useful, especially after a year like 2002, required for all Geographic Areas. Need to emphasize that MAC is a coordination group that establishes priorities, not a group that

makes decisions adversely affecting incident operations for assigned resources, that decision is reserved for Area Command.

4. What issues were not resolved to your satisfaction and need further review? Based on what was learned, what is your recommendation for resolution?

Nationally, we need to address security and law enforcement issues. The role of law enforcement has changed as incidents have become more complex. Security is only one of many tasks required of the “security officer”. I see the need to reconfigure ICS to place law enforcement in the Command Staff, working for the Safety Officer. Public Safety is the key issue, camp security only one of many issues that needs to be dealt with. There is also a need to secure the services, through a national contract, of contractors with qualifications like Off Duty Officers. Qualified agency personnel to fill this role are in short supply, and will likely remain so. We need to resolve the problem by handling it the same way we have addressed fire crews and engines.

Please submit this report to the Lessons Learned Center at the National Advanced Resource Technology Center (NARTC) attention Paula Nasiatka (pnasiatka@fs.fed.us or Fax 520-670-6413)

Thank you for completing the report. Others can learn from your experiences.