

IMT Requests of the Lessons Learned Center and Topics of Interest

Gathered and Condensed from the 520/620 Survey Responses (12/03 – 02/15/04)

Lessons Learned Center Specific Requests

Website:

- Centralized Interagency Site with resources that are easily searchable
- Knowledge formed into methods, processes and solutions (not scattered pieces of information that still need to be collected and put together into something that works):
 - How to work with communities
 - How to work with local agencies
 - How to work with the media
 - How to work with political forces
 - How to work with the aftermath of a hurricane, flood, disease breakout, etc
 - All Risk adaptations and workarounds
- Section or position specific bulletin/message boards and threaded discussions with SMEs
- Online training packages
- Virtually Facilitate Annual AAR Rollups for Interagency IMTs, AO, B&F, and AQM groups
- Timely and useful information
- Notification System for:
 - New Knowledge Products
 - Interagency “Information Alerts”
 - National Crews & Engine Contract Changes
- Continuing Education
 - Current IMT members
 - ADs
 - Website development (tutorials, templates)
 - Video conferencing in scheduled meetings for education and distance learning
- Virtual Meetings (intra-teams and inter-teams) to stimulate idea flows
- Knowledge Product Quality Control (Peer review by SMEs)
- Journal articles, books and recorded interviews with IMT members
- Course pre-work
- Online refreshers
- Rumor Control
- Serious Incident Information
- Interagency developments
- New IMT member outreach (recruiting, mentoring, coaching)
- Examples of what have been done, what could be done differently, what questions to ask or who to talk to when things don't feel right.
- Dynamic policies, requirements and procedures center
 - Resource Acquisition
 - All-Risk

Network and Alumni Association Development:

- 520/620
- Safety Officers (ad hoc networks need enabling tools and organization)
- Area Command Teams
- IOFRs
- SMEs in discipline groups

- Knowledge Activists that build and support groups
- Section Chiefs
- Training Centers
 - Follow through on classroom lectures with evaluation of application of the materials taught and close the loop with dynamic education improvement
- Link to IMT sites to capture incident information
- Post-incident feedback to teams about:
 - Issues that arose after they left that were of concern and how they were resolved
 - Tactics that worked out afterwards

Newsletters:

- Hardcopy printed and mailed and digital sent out electronically
- Interagency

Experience sharing:

- Lessons learned
- Stories
 - Oral Histories, incident stories, especially historically significant ones
 - Success stories and how others dealt with challenges on actual incidents
 - Sand Table Applications on an incident with the team and the public
 - Video, not just text, and not just talking heads
 - Support stories with pictures, maps, graphics, artifacts, etc.
- Ability to pose questions to others
- Executive summaries of incidents
- Case Studies

Tools sharing:

- Many already developed need to be shared; put things and people together
 - Assignment Sheets for DIVSs,
 - Resource Tracking Spreadsheets Including the 14th Day
 - Report Generators Linked to Spreadsheets
 - 1000 Foot Hose Lay Kit (so DIVS can order as a unit instead of pieces)
- Technologies (software, tutorials, processes, application examples, quirks)

Analysis:

- Best Practice Development
- Trends

IMT Topics:

All Risk Incidents

Homeland Security

Contract Fire Fighting

Discipline Problems

Work/Rest Requirements

Line Officer and Agency Administrator Education

High Tech Support

Computer Network Manager

Webmaster

GPS Specialist

National Fire Plan Requirements

Cost Containment

Resource Availability

National vs. Area Contracts

Swing Shifts

Military Assets

- How to organize and effectively use

Team Dynamics

- Interpersonal relationship building
- Inter-team assignments for C&G members

Fuel Types

- Different fuel types across the nation and local circumstances

Public Speaking

- Skills development for instructors

Knowledge Transfer Technologies

Interactive CDs and Multi-media

- Searchable, portable, inexpensive to reproduce, and convenient to use before or during an incident, etc.
- Video-conferencing
- Suggested titles for these “**Tools of the Trade:**”
 - “Wildfire Fuels, Strategy, Tactics with Special Safety and Logistical Concerns for the Following Areas”

Satellite Online Access

Virtual Reality used in Wildland Fire Simulators

Training Simulations Lessons

- Applications on real incidents
- After class follow up discussions

IOFR Topics

- FEMA Declarations
- Evacuation Centers
- Joint Information Centers